

Johnson Controls Fire Detection Service



Your trusted partner for fire safety and business resilience

Delivering expert care, everywhere

At Johnson Controls, we understand that the safety and efficiency of your fire systems is not just an operational concern - they are at the heart of protecting your business.

Across 21 locations in the UK, our professional, fully trained and FIA accredited service engineers provide personalised service solutions from routine checks and emergency repairs, to system upgrades, keeping your system compliant, reliable and working at all times to safeguard your business against fire risks, today and tomorrow.

How does a Service Plan benefit you?

Meet your legal obligations - our fire detection services ensure your system is compliant with regulations and professionally maintained to mitigate risks

Ensuring safety - providing business owners with the assurance of a proactive approach to fire prevention and protection by identifying potential issues and addressing these promptly to enhance occupant safety

System reliability - regular servicing means fire systems operate effectively, minimises false alarms and reduces the risk of system failure

Protecting investments - improve the performance and extend the life of your system, to safeguard your investment and avoid costly repairs, with a regular service and maintenance contract

Peace of mind - a well maintained system is ready to function in the event of an emergency, offering you complete peace of mind

Johnson Controls Service Levels

With Johnson Controls you can select from three tailored service plans - **standard, standard plus and comprehensive**

Service	Comprehensive	Standard Plus	Standard
Support from our 24-hour help desk	✓	✓	✓
Availability of our technicians 24 hours a day, 365 days a year	✓	✓	✓
8-hour response to all emergency call-outs (subject to contract)	✓	✓	✓
Routine inspections	✓	✓	✓
Minor adjustments during inspection	✓	✓	✓
18-month warranty for additionally fitted equipment	✓	✓	✓
Free review of your fire and security requirements	✓	✓	✓
Engineer call-out charges**	✓	✓	✗
Free fitting of replacement parts as a result of normal wear and tear	✓	✗	✗

*subject to contract **with standard plus plans, engineer call-out charges are included but are subject to the type of contract you have. Damage due to fire, storm, flood or act of nature, will be chargeable. Full details in contract T&C's *as a result of normal wear and tear