

# Hotel & Leisure

Johnson Controls is a nationwide provider of integrated fire, security and electrical testing solutions, currently servicing a large number of hotel and leisure customers with a unique compliance package, developed specifically with this channel in mind.



## Millennium & Copthorne Hotels

### Taking our customer's health & safety personally

With twenty-two hotels situated nationwide, Johnson Controls successfully tendered for the maintenance of the fire alarms, fire extinguishers, CCTV, emergency lighting, sprinkler systems, ANSUL systems, fire hydrants and hose reels.

Johnson Controls demonstrated via a presentation, how we would meet each hotel's SLA and KPIs by providing an initial Dilapidation Report, along with compiling accurate electronic asset registers and service reports, replacing carbon copies used by the previous service provider. Johnson Controls was instructed by the client to rectify major issues with one hotel's wireless fire alarm system. By using a three-stage approach to investigate identify repair or replace, Johnson Controls were able to reinstate the existing systems whilst spending less than one-third of the clients budget.



## Travelodge

### Maintaining standards

Travelodge was the first budget hotel brand to launch in the UK in 1985 and now operates 380 hotels equating to over 26,000 rooms; over 6.5 million people stayed with Travelodge last year.

Johnson Controls were approached by Travelodge to install and replace emergency lighting that would be both aesthetically acceptable but could also be installed with the minimum disruption to the hotels.

It was essential for our multi-disciplined engineers to not only work within the parameters set by the busy hotel's operations, but to ensure that they were constantly aware of the internal aesthetics working within customer occupied spaces.



## Pennyhill Park

### Fire Protection for luxury spa hotel

Set amid 123 acres of rolling Surrey parkland, Pennyhill Park is a superb destination for both leisure breaks and business functions. Johnson Controls were appointed to provide expert fire protection throughout the 123 rooms and 45,000 sq. ft. spa.

With a reputation for providing robust, integrated and cost-effective solutions, Johnson Controls maintains the premises to the highest standards expected from the hotel's discerning guests and staff.

The hotel has a dedicated Contract Manager at Johnson Controls, who regularly meets with the on-site facilities team to ensure that they are satisfied with the levels of service they receive from Johnson Controls. The hotel entrusts Johnson Controls with ensuring that the on-site systems are fully-operable at all times, and seek recommendations and technical advice from our team of engineers and Contract Managers.



For further information or advice, call: **0800 804 6227**

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